DISTANCE LEARNING

San Diego State University’s primary commitment is to the safety, health and wellbeing of all campus community members including students, staff, faculty and visitors. SDSU is closely following the COVID-19 guidelines set forth by national, state and local public health and government officials as well as the Centers for Disease Control and Prevention. **All in-person testing has been suspended until further notice.** SDSU continues to monitor the evolving situation around COVID-19 and will provide updates as soon as they become available.

SDSU Testing Services offers paper- and computer-based proctoring services for students participating in distance learning and correspondence degree programs, professionals needing certification, and others needing to have an examination proctored remotely. We also offer proctoring services for SDSU students needing to make up a professor's exam.

We are a National College Testing Association (NCTA) Certified Testing Center and a member of the [Consortium of College Testing Centers](http://studentaffairs.sdsu.edu/STAAR/directions.html), a group of college and university testing centers throughout the United States that supports distance learning and abides by professional standards and guidelines.

**Information and Fee**

**Appointments:** Monday - Saturday: 9:00 a.m., 10:00 a.m., 11:00 a.m., 1:00 p.m. and 2:00 p.m. as available. All testing must be completed by 4:30 p.m. Office hours may be affected by campus holidays and closures ([http://studentaffairs.sdsu.edu/STAAR/Office_closures.pdf](http://studentaffairs.sdsu.edu/STAAR/Office_closures.pdf)). Appointments must be requested via telephone (preferred method), at (619) 594-5216, or via email (STAAR@sdsu.edu) only. Walk-in appointments are not accepted.

**Location:** Student Services West (SSW), room 2549 ([http://studentaffairs.sdsu.edu/STAAR/directions.html](http://studentaffairs.sdsu.edu/STAAR/directions.html)).

Plan to arrive at least 15 minutes prior to your appointment to allow time for payment and check-in. **If you are more than 15 minutes late, your appointment may be cancelled.** Please notify us at least 24 business hours in advance if you need to change or cancel your appointment.

**Fee:** The fee is **$20.00** for each test taken.

- **Monday through Friday testing:** Report to Testing Services first so we can provide a payment code to use at SDSU Student Account Services. Cash, cashier’s check or money order, and debit and credit card payments are accepted.
- **Saturday testing**: You may only pay with the exact cash amount, or a cashier’s check or money order made payable to "San Diego State University". No debit or credit cards payments are accepted on Saturday.

**Distance Learning Instructions**

- **At least 2 weeks prior to your anticipated appointment**, notify your institution and/or instructor that you would like to have your test proctored by SDSU Testing Services. You may provide this contact information:

  Aracely Torres  
  Assistant Testing Coordinator for Proctored Exams  
  San Diego State University Testing Services  
  Student Services West, Room 2549  
  5500 Campanile Drive  
  San Diego, CA 92182-7449  
  Proctor@sdsu.edu  
  (619) 594-5216

- Once contact has been established, test materials and proctor instructions may be sent to us via mail or email. **Ask your institution to notify you when materials have been sent so you can contact us and make an appointment by calling our office during regular business hours, at (619) 594-5216.** Please plan to call us at least 5 days before your appointment to confirm receipt of your materials.

- If your institution requires a paper-based test to be returned by mail, **you will be required to provide a postage-paid 9" x 12" mailing envelope.** Check with the appropriate carrier (U.S. Postal Service, FedEx, etc.) for postage rates. If your institution only requires emailing or faxing the exam, we will do so free of charge.

- [Click here for directions and parking instructions.](#)

- You must present a current government-issued photo ID to test (unless your institution specifies other ID requirements). Small lockers are provided in which you will be required to place all belongings, including watches, wallets, electronic devices, keys, etc. Food, beverages and gum are not allowed in the testing center. SDSU is a completely non-smoking campus.

*All information is subject to change without notice.*