THE MISSION of the Aztec Parents Association is to enhance the academic and personal growth of SDSU students through a partnership between parents and the university.
Contact Information

EMERGENCY NUMBERS
University Police Dept. Information ........................................ (619) 594-1991
Police Escort Service .............................................................. (619) 594-6659
Campus Emergency Information Line ............................... (866) 794-8832
Student Health Services ......................................................... (619) 594-4325
Student Affairs (to reach a student in class in a life-threatening emergency) . (619) 594-5211

INFORMATION NUMBERS
Parents Hotline ................................................................. (619) 594-1653
University Operator ............................................................... (619) 594-5200
Cashiers Office ................................................................. (619) 594-5253
SDSU Bookstore ................................................................. (619) 594-7525
Aztec Shops Meal Plans ....................................................... (619) 594-7640
Registrar ........................................................................... (619) 594-6871
University Information Center ........................................... (619) 594-6551

ACADEMIC COLLEGES AND RESOURCES (Assistant Deans)
Advising and Evaluations (academic advising) ............ (619) 594-6668
Arts & Letters (Leslie Johnson) ................................................. (619) 594-6270
Business Administration (Sandra Williams) ...................... (619) 594-5828
Education (Patricia Lozada-Santone) ............................... (619) 594-6320
Engineering (Larry Hinkle) .................................................... (619) 594-7007
Health and Human Services (Donna Daly) ......................... (619) 594-0888
Professional Studies and Fine Arts (Randi McKenzie) ........ (619) 594-5124
Sciences (Estrella Martin) ....................................................... (619) 594-5350
Undergraduate Studies ( undeclared, Liberal Studies – Bonnie Anderson) ............................... (619) 594-5841

STUDENT AFFAIRS
Aztec Parents Association (Parent Hotline) ......................... (619) 594-1653
Career Services ................................................................ (619) 594-6851
Counseling & Psychological Services ................................ (619) 594-5220
Educational Opportunity Program/Ethnic Affairs ................ (619) 594-6298
Financial Aid and Scholarships ............................................. (619) 594-6323
International Student Center ............................................... (619) 594-1982
New Student and Parent Programs .................................... (619) 594-1509
Ombudsman ................................................................ (619) 594-6578
Residential Education .......................................................... (619) 594-5742
Student Disability Services .................................................. (619) 594-6473
Student Health Services ...................................................... (619) 594-4325
Student Life & Leadership ................................................. (619) 594-5221
Student Rights and Responsibilities ................................. (619) 594-3069
Student Testing, Assessment and Research ....................... (619) 594-5216

RESIDENCE HALLS
Chapultepec ....................................................................... (619) 594-6853
Cuicacalli ................................................................. (619) 594-2622
Living Learning Center @Maya and Olmeca ..................... (619) 594-4146
Tenochca ........................................................................... (619) 594-2000
University Towers .............................................................. (619) 594-2030
Villa Alvarado .................................................................... (619) 594-2747
Zura ................................................................................. (619) 594-6500

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As the Vice President for Student Affairs, my role is to support the academic success of all SDSU students. As parents, you also support your own student's success more than you may realize. Research has shown that parents play a crucial role in a student’s higher education experience. Your involvement will not only benefit your student, but will also provide you with knowledge and experiences that will last you a lifetime.

You are making a great start by attending Parent Orientation. Here you will meet many faculty and staff who will serve as resources for you throughout your student’s college career. You will also learn about the many resources SDSU offers. I urge you to retain this handbook to help you refer to those resources. Your next step is to attend New Student and Family Convocation on August 28, 2010 and Family Weekend on September 24 and 25, 2010. Join your student for a special occasion full of fun and activities. You will get a glimpse of your student's life at SDSU. I also encourage you to attend the many other events catered to families.

Student Affairs departments are here to serve you and your students. Please contact us with any questions or concerns you have throughout the years. Congratulations to you and your student and welcome to SDSU!

Sincerely,

James R. Kitchen
Vice President for Student Affairs

SDSU offers your student a multitude of resources – faculty who are extraordinary individuals engaged in teaching, research, scholarship, and community service; campus organizations; internships and volunteer opportunities that provide real-world experience outside the classroom; support staff whose caring and concern enable your student to do his or her best. We are committed to an excellent academic and personal experience for each of our students.

The Parent Handbook provides a starting place in which to find basic information about SDSU. Referring to the handbook throughout your student’s first year at SDSU can help you fulfill your valuable role in encouraging your student’s academic and personal success. Please don’t hesitate to supplement the handbook with personal inquiries. We are eager to help you feel comfortable with your connection to SDSU and to answer any questions you may have.

As your Aztecs begin their new educational journey, I hope that you will take advantage of the opportunity to become active in your own way. The Aztec Parents Association is here to be your organization. It gives you the opportunity to meet with university faculty, staff and administrators, and with other parents regarding your concerns and your student’s needs. In addition, it actively supports programs and services that enhance the university experience.

Now that you have become part of SDSU’s family, we look to you to help us become better still. As members of the Aztec Parents Association, you will be participating with us in our commitment to student success.

Sincerely,

Stephen L. Weber
President
Welcome from Fellow Aztec Parents!

Dear Fellow Aztec Parents,

As the 2010 Family weekend co-chairs, welcome to San Diego State University and the Aztec Parents Association! We have discovered through our own involvement with the Aztec Parents Association that the college experience is not only for students -- parents play an extremely crucial role in how well their student adapts to campus life and succeeds in the classroom.

We have learned that by sharing experiences with other SDSU parents, our apprehensions are reduced and our joys are enhanced. Together we all watch our children grow into adults and guide them to the choices that shape their future.

You will find through the Aztec Parents Association, a group of people who will support you through this transition in your own family’s life. You will be linked to the campus through contacts with SDSU faculty and staff, and through information about issues that are important to today’s college students and their families. You will learn how to access the many campus resources that SDSU offers. More importantly, by getting involved, you will gain the friendship of other parents who share your same concerns.

We strongly encourage you to attend the New Student and Family Convocation on Saturday, August 28, 2010, and Family Weekend on September 24 and 25, 2010. We look forward to sharing the next step of your student’s journey with you at New Student and Family Convocation and Family Weekend. We guarantee it will be the beginning of a wonderful experience with the SDSU Family, and a time you and your family will always remember.

Sincerely,

Howard and Jill Singer
2010 Family Weekend Co-Chairs
Aztec Parents Advisory Board Members

For more information and to view the official and complete Academic Calendar, visit http://arweb.sdsu.edu/es/registrar/academiccalendar.html.

Call Housing Administration at (619) 594-5742 for information about Residence Hall closures and the time halls will open.

### 2010-2011 Calendar

#### SPRING SEMESTER 2011

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 1</td>
<td>First date to file a financial aid application for the 2011-2012 academic year.</td>
</tr>
<tr>
<td>January 17</td>
<td>Holiday — Martin Luther King Jr. Day. Campus closed.</td>
</tr>
<tr>
<td>January 19</td>
<td>First day of classes. Meal Plans begin.</td>
</tr>
<tr>
<td>January 21</td>
<td>Last day to officially withdraw for spring semester 2011 and receive a full refund.</td>
</tr>
<tr>
<td>February 1</td>
<td>Last day to drop classes (6 pm deadline).</td>
</tr>
<tr>
<td>February 1</td>
<td>Applications for bachelor’s degree for December 2011 graduation accepted.</td>
</tr>
<tr>
<td>February 3</td>
<td>Last day to add classes or change grading basis (6 pm deadline).</td>
</tr>
<tr>
<td>February 8</td>
<td>Last day for payment of fees for late registration (3:30 pm deadline).</td>
</tr>
<tr>
<td>February 8</td>
<td>Last day to officially withdraw from the university for spring semester 2011.</td>
</tr>
<tr>
<td>February 8</td>
<td>Last day to file application for bachelor’s degree for May and August 2011 graduation.</td>
</tr>
<tr>
<td>March 25</td>
<td>Last day of classes before spring recess.</td>
</tr>
<tr>
<td>March 28 - April 1</td>
<td>Spring recess.</td>
</tr>
<tr>
<td>March 31</td>
<td>Holiday — Cesar Chavez Day observed. Campus closed.</td>
</tr>
<tr>
<td>April (early-mid)</td>
<td>GradFest (for graduating seniors).</td>
</tr>
<tr>
<td>April 2</td>
<td>Classes resume.</td>
</tr>
<tr>
<td>April 4</td>
<td>Last day to officially withdraw from all classes for spring 2011 and receive a prorated refund (withdrawal after February 8 requires special approval and a penalty fee is assessed).</td>
</tr>
<tr>
<td>May 10</td>
<td>Last day of classes before final examinations.</td>
</tr>
<tr>
<td>May 11</td>
<td>Study and consultation day.</td>
</tr>
<tr>
<td>May 12-19</td>
<td>Final examinations. <strong>Send cookies!</strong></td>
</tr>
<tr>
<td>May 19</td>
<td>All residence halls close.</td>
</tr>
<tr>
<td>May 20-22</td>
<td>Commencement SDSU main campus.</td>
</tr>
<tr>
<td>May 24</td>
<td>Last day to apply for a leave of absence for spring semester 2011.</td>
</tr>
</tbody>
</table>

#### SUMMER TERM 2011

**NOTE:** Summer session dates to be determined. Refer to SDSU Summer Session Class Schedule online.

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### MISSION STATEMENT

The mission of the Aztec Parents Association is to enhance the academic and personal growth of SDSU students through a partnership between parents and the university.

### PARENTS HOTLINE

(619) 594-1653

### E-MAIL

aztecpar@mail.sdsu.edu

### MAIL

Aztec Parents Association
New Student and Parent Programs
San Diego State University
5500 Campanile Drive
San Diego, CA 92182-7441

### WEBSITE

www.sdsu.edu/aztecparents

### MAIN SDSU PAGE

www.sdsu.edu

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### AZTEC PARENTS ASSOCIATION

The Aztec Parents Association is your personal connection to San Diego State University. You have access to university staff and administrators as resources during your student’s career at SDSU. The Aztec Parents Association allows parents of SDSU students to become part of the college experience and, in turn, contribute to student success.

At SDSU, we value parents as partners. The better informed parents are about SDSU, the better resource they are for their own student. This partnership opens channels of communication between parents and the university, influences the direction of higher education, and impacts programs and
Aztec Parent Programs

services, improving the quality of life for all SDSU students.

PARENT INVOLVEMENT AT SDSU
Ongoing efforts by parents to enhance the educational experiences of their students have produced results! The Aztec Parents Association encourages parents to become involved and stay involved while their student attends SDSU. The Aztec Parent Programs offer opportunities for you to get involved – through participating in special events such as Parent Orientation, New Student and Family Convocation, and Family Weekend. The Aztec Parent Programs also disseminate publications to keep you abreast of what is going on at the university, including News for Aztec Parents – mailed directly to your home twice a year.

AZTEC PARENTS ADVISORY BOARD
The role of the Aztec Parents Advisory Board is to advise the vice president for Student Affairs on student life issues at San Diego State University. They contribute perspectives unique to parents and participate in three areas.

They participate in the coordination of and attend Association-sponsored events. Secondly, they advise university administrators where to direct monies collected from the Aztec Parents Fund. Finally, Aztec Parents Advisory Board members provide valuable feedback to campus administrators regarding student success and well being.

If you are interested in serving on the board, please contact the Parents Hotline at (619) 594-1653 or e-mail: aztecpar@mail.sdsu.edu.

VISITING YOUR STUDENT
When visiting your student and SDSU, take advantage of the “SDSU Friends and Family Rate” arranged by the Aztec Parents Association to help keep your costs to a minimum. For a list of hotel and transportation partners, visit www.sdsu.edu/aztecparents and click on “Special Travel Discounts.”

For on-campus visitor parking regulations, see page 39.

AZTEC PARENTS FUND
Making a difference for students

The goal of the Aztec Parents Fund is to enhance and create quality programs and services that directly benefit SDSU students. Because SDSU is state supported, not funded, the quality of our programs and services depends on private contributions to the Aztec Parents Fund.

Parents like you play a key role in providing funding for the programs and services that enhance the SDSU student experience. Programs such as:

• Public Safety
• Counseling & Psychological Services
• Leadership Programs
• Alcohol and Other Drug Prevention Programs
• Career Services
• International Student Center

It is only with the generous support of Aztec Parents that we are able to continue to offer such programs. We invite you to join the rich tradition of parent support by making a gift to the Aztec Parents Fund. For more information or to make your gift today, please contact the Aztec Parent Programs at (619) 594-1653 or e-mail aztecpar@mail.sdsu.edu.

Mail:
Aztec Parents Fund
San Diego State University
5500 Campanile Drive
San Diego, CA 92182-4400

Online Giving:
www.sdsu.edu/aztecparents

SDSU’s Annual Family Weekend

A Time to Celebrate Family, Friends and SDSU!

Plan on attending Family Weekend September 24 and 25, 2010

Join your student for a special occasion filled with fun and excitement. You’ll get a glimpse of your student’s life at SDSU.

For more information on Family Weekend, call (619) 594-1509, or visit www.sdsu.edu/aztecparents
Tips for Parents

WRITE TO THEM (EVEN IF THEY DON’T WRITE BACK)
Although new college students are eager to experience “away-from-home” independence, most are still anxious for family ties and the security those ties bring. Don’t mistake a surge of independence for rejection. There is nothing more depressing than a week of empty mailboxes. Many first-year students, though most won’t admit it, would give anything to hear news from home. And, although they may not write back, continue to write, and be confident that any news will be welcome news. Even if you send e-mail daily, a card, letter or home-made cookies in their mailbox will make their day.

BE SUPPORTIVE
When college life becomes overwhelming, whether from a failed test, an ended relationship, or a laundry problem, many first-year students find the logical place to turn for support is home. When your student unloads trouble or tears, you may feel as if you’re inheriting a burden of worry. Your support will help your student return to routine, relieved and ready for the next challenge. If you are concerned about your student’s well being, contact the Parents Hotline at (619) 594-1653 or aztecpar@mail.sdsu.edu to consult the parent programs coordinator about services and available assistance.

EXPECT CHANGE
College experiences can trigger changes in social, vocational, and personal behavior. Change is inevitable, and it can be wonderful. Although you cannot stop change, it may be within your power, and to your student’s advantage, to accept it. Remember that your student will basically be the same person that you sent away to school. Don’t expect too much too soon. Maturation is not an instantaneous process, and you may discover your student returning home with some of the habits that you thought he or she had “outgrown.” Be patient.

VISIT (BUT NOT TOO OFTEN)
Visits, especially when accompanied by shopping or dinner, are another part of the college experience that students like. These visits give the student a chance to introduce some of the people from home to those at school. Additionally, it’s a way for parents to become familiar with — and hopefully, more understanding of — the student’s new commitments and friends. Parents should warn their students of their arrival so that schedules — and living quarters — can be adjusted accordingly.

TRUST THEM
Finding oneself is difficult enough without feeling one is being “second-guessed” by people whose opinions one respects most. As one college student recalls: “One of the most important things my mom wrote to me in my four years at college was ‘I love you and want for you all the things that make you the happiest. I guess you, not I, are the one who knows best what those things are.’”

Courtesy of CalPoly, San Luis Obispo, USC and the National Orientation Director’s Association.
What are the different colleges at SDSU?
SDSU has seven colleges that house the various majors listed below.

College of Arts and Letters
- Afro-American Studies
- Anthropology
- Asia Pacific Studies
- Chicana and Chicano Studies
- Classics
- Comparative Literature
- Economics
- English
- European Studies
- French
- Geography
- German
- History
- Humanities
- International Business
- International Security and Conflict Resolution
- Japanese
- Latin American Studies
- Linguistics
- Modern Jewish Studies
- Philosophy
- Political Science
- Religious Studies
- Russian
- Russian and Central European Studies
- Social Science
- Sociology
- Spanish
- Women's Studies

College of Business Administration
- Accounting
- Finance
- Financial Services
- Information Systems
- Management
- Marketing
- Real Estate

College of Education
- Child and Family Development

College of Engineering
- Aerospace Engineering
- Civil Engineering
- Computer Engineering
- Construction Engineering
- Electrical Engineering
- Environmental Engineering
- Mechanical Engineering

College of Health and Human Services
- Gerontology
- Community Health Education
- Nursing
- Social Work
- Speech, Language and Hearing Sciences

College of Professional Studies and Fine Arts
- Art
- Communication
- Criminal Justice Administration
- Dance
- Foods and Nutrition
- Hospitality and Tourism Management
- Journalism and Media Studies
- Kinesiology
- Music
- Public Administration
- Recreation Administration
- Television, Film, and New Media Production
- Theatre Arts
- Urban Studies

College of Sciences
- Astronomy
- Biology
- Chemical Physics
- Chemistry
- Computer Science
- Environmental Sciences
- Geological Sciences
- Mathematics
- Microbiology
- Physical Science
- Physics
- Psychology
- Statistics

Undergraduate Studies
- Liberal Studies (for elementary school teachers)
- Interdisciplinary Studies in Three Departments
- Undeclared

Where do students get academic advising?
Your student should go to the Academic Advising Center, Monday through Friday, 9 am – 4 pm. Advisers can help evaluate all completed coursework and determine the next steps for your student. It’s important that your student keep an academic file of his or her own, which should include copies of transcripts, test scores, degree evaluations and other important documents. Once a major is declared, students will need to visit the faculty adviser from that department.

How can the Assistant Deans help my student?
Assistant deans provide a link between the academic and student support services, and help channel these services to the students in their colleges. Each of the colleges has an assistant dean for Student Affairs who can make referrals, handle emergencies, and offer advice about majors, scholarships, and academic difficulties. Assistant deans may also refer students to departmental faculty who provide academic advising in an individual major.

What is an impacted major?
www.sdsu.edu/impactedmajors
Because of the popularity of SDSU, there are more students than available slots. Impacted majors require that certain requirements, such as preparation for the major courses and minimum GPA, be met prior to declaring the major.

How many classes are devoted to a student’s major?
A major is an area of specialized study that provides extensive knowledge of a particular subject matter. Approximately 40 percent of the courses a student takes will meet requirements in General Education. The remaining 60 percent will fulfill major requirements. Majors and degree programs require between 120 and 138 units to graduate.

Do major requirements change over time?
Programs do evolve and changes are made from time to time. However, students retain all requirements spelled out in the SDSU General Catalog from the year they declare a major. Because the catalog is considered a legal document
Academics

that lists all requirements, regulations, rules, policies, procedures, and changes in curriculum, students AND parents should each review a copy of the catalog. It is available online at www.sdsu.edu/catalog

Will my student’s grades be mailed home?
No, grades are not mailed to students or to parents. Students may access their grades at www.sdsu.edu/portal. Parents cannot legally access grades, under the federal law, Family Educational Rights and Privacy Act (FERPA) (See page 38). No personal information, including grades, can be released to anyone other than the student without written consent of the student. Parents and other family members are encouraged to openly discuss academic performance with their student.

What happens if my student fails a class?
Students have an opportunity to improve poor grades through course forgiveness. When a student takes a class for course forgiveness, his or her academic record will show both grades, but only the second grade will count toward the student’s grade point average (GPA).

Students will be placed on academic probation if their overall GPA falls below a 2.0 (C average). The student will then have three semesters to raise his or her overall GPA to a 2.0 or higher. If, in any of these three semesters, the student earns a semester GPA of less than a 2.0, he or she will be disqualified from the university. If at the end of the third semester, the overall GPA is not 2.0 or higher, the student will be disqualified.

When does my student’s schedule need to be final?
All schedule adjustments must be made by the add and drop schedule deadline each semester. For Fall 2010, the deadline to drop a course is September 13. The deadline to add a course is September 15. Your student must add classes, drop classes, change grading bases, and withdraw from the university by these deadlines.

Does SDSU offer programs to help my student academically?
Yes, there are several programs on campus to help both freshmen and transfer students.

• The Academic Advising Center is one of the most important places a student can visit. The center advises all students regarding graduation requirements and general education. The center is located in the Student Services Building, Room 1551. Call (619) 594-6668, or visit www.sdsu.edu/advising
• Living Learning Communities link the living environment with specific academic experiences or social interests aiding students to make connections. For more information call the Residential Education Office at (619) 594-5742 or visit www.sdsu.edu/housing
• University Honors Program, for students with demonstrated high academic potential. Call (619) 594-2872 or visit www.sdsu.edu/honors
• Educational Opportunity Program (EOP) is an undergraduate program that helps low income and educationally disadvantaged students through their entire SDSU experience. Visit www.sdsu.edu/eop, or call (619) 594-6298.
• Study Abroad Programs offer students a valuable advantage to their academic studies. A variety of programs are offered. Visit www.sdsu.edu/studyabroad, or call (619) 594-2475.

My student wants to get involved in activities outside the classroom. Shouldn’t he focus only on his studies during the first year?
Succeeding academically should be, of course, the priority of each student. However, studies have shown that students who are involved in activities outside the classroom actually do better in school than students who are not involved. Joining an organization, sorority or fraternity, or working on campus, can actually enhance a student’s studies. Many of these activities provide experience and learning that directly reflect the major course of study. The key is balance and time management. Visit the Student Life & Leadership office at: www.sll.sdsu.edu or call (619) 594-5221 for a list of organizations and other activities that can enhance the academic development of students.
Helping you to help your student

The following pages explain many student services available in the SDSU learning community to enhance a student’s academic education. Quality support services and programs contribute to their academic and personal success, encourage independent civic responsibility and promote their overall welfare.

**ALCOHOL AND OTHER DRUG PREVENTION PROGRAMS**

Alcohol and Other Drug Initiatives
http://aod.sdsu.edu

Keeping informed is an important step in developing a healthy lifestyle and in knowing how to cope with problems as they arise. SDSU provides useful and informative prevention education programs throughout the year. A variety of departments sponsor workshops and lectures on alcohol and drug-related issues to support and encourage healthy, productive lifestyles. These programs are available through:

- Counseling & Psychological Services
  (619) 594-5220
- Residential Education
  (619) 594-5742
- Athletic Department
  (619) 594-3019
- Health Promotion, Student Health Services
  (619) 594-4133
- Public Safety Department
  (619) 594-1991

All new students are required to visit www.sdsu.edu/e-chug and complete a self-assessment prior to registering for their second semester of classes.

For students with substance abuse problems or concerns, assistance is available at SDSU’s Counseling & Psychological Services. Students who prefer an appointment with a health care provider may contact Student Health Services. If your student is aware of problems with friends, roommates, or family members, we encourage him/her to act responsibly by consulting Counseling & Psychological Services. Remaining silent or waiting until a situation has escalated is not responsible behavior. SDSU supports the notion of students helping one another to cooperatively solve alcohol and substance abuse problems as they occur.

**ATHLETICS**

(619) 594-3019
www.goaztecs.com

**Sports Facilities**

- Viejas Arena: a 12,414 seat arena with impeccable acoustics and sight lines is home to SDSU Men’s and Women’s basketball and brings in top-name concerts.

**Toni Gwynn Stadium:** one of the top college baseball stadiums in the country, Tony Gwynn Stadium seats 3,000.

**Qualcomm Stadium:** home to Aztec football home games, seats more than 71,000 fans.

**The Sports Deck:** a soccer/track facility that sits atop a two-story parking structure and seats 1,000 people. The playing turf for soccer is a natural grass surface with a built-in automatic drainage system. The facility features an all-weather track.

**Peterson Gym:** current home of the volleyball team.

**Aztec Athletics Center:** a four-story, 130,000 square foot home to all facets of Aztec athletics. It includes the Hall of Fame museum, modern weight room, locker rooms, equipment rooms and training center, as well as Athletics administration and coaching staff.

**AZTEC RECREATION**

(619) 594-PLAY
arc.sdsu.edu

Associated Students fitness, fun, sports, and adventure programs and membership available at reasonable prices.

**DIVISION I SPORTS**

SDSU competes in NCAA Division I sports. The teams actively recruit and encourage new and experienced student athletes. Team sports include:

**MEN’S:** Football, Basketball, Baseball, Golf, Tennis, Soccer

**WOMEN’S:** Cross Country, Softball, Volleyball, Basketball, Indoor Track and Field, Outdoor Track and Field, Soccer, Tennis, Golf, Swimming, Water Polo, Crew
For first year and undeclared students, Career fairs (five to seven per year), for students seeking employment, A comprehensive career resource to support lifelong learning, assistance with graduate and professional school planning, SDSU Career Services also holds a graduate and professional school day each year in October.

We welcome all students, alumni, parents, faculty, and potential community/employer partners to contact our office. Note that fees apply to services for alumni and parents.

CAREER SERVICES
Student Services East, Room 1200
(619) 594-6851
http://career.sdsu.edu
SDSU Career Services empowers students and alumni to build bridges to their future careers. As the central campus resource for career development and planning, SDSU Career Services offers a full range of resources to support your SDSU student.

- For first year and undeclared students, support for choosing a major — students can attend workshops or meet with a counselor to review options for majors and related occupations.
- For students seeking employment or internships, volunteer opportunities, full-time, part-time and summer jobs online via Aztec Career Connection (http://career.sdsu.edu). A Red ID is required for registration.
- Specialized services within Aztec Career Connection include Type-Focus® — a comprehensive career assessment, Vault® — the world’s largest resource for job search support information, PerfectInterview® — an online mock interviewing program to practice employment interviews, and GoingGlobal® — a comprehensive resource for living and working abroad.
- A comprehensive career resource room offers Internet access, career guides, resources for choosing a major, graduate school planning and employer DVDs.
- For all students, individualized career counseling, assessments, and workshops. Daily walk-in hours — called “Fast 15”— remove the need for advanced appointments. Visit our website for a current walk-in hours schedule.
- Career fairs (five to seven per year), On-Campus Interviewing, and employer information sessions — students can connect to the employers and opportunities that meet their needs.
- To support lifelong learning, assistance with graduate and professional school planning, SDSU Career Services also holds a graduate and professional school day each year in October.

COUNSELING & PSYCHOLOGICAL SERVICES
Calpulli Center, Room 4401
(619) 594-5220
www.sa.sdsu.edu/cps
Counseling & Psychological Services offers confidential individual and group counseling at no charge for students seeking assistance. College students often face concerns about personal relationships, life transitions, anxiety, alcohol and other substance use/abuse, eating disorders, and academic performance. Counseling & Psychological Services is here to help students cope and resolve everyday problems with short-term counseling. Referrals for longer-term therapy may be made to off-campus resources. The office also offers a Center for Well-Being where students can drop in to find unique ways to deal with stress.

DINING SERVICES
SDSU Dining Services
(619) 594-7640
www.eatatsdsu.com
E-mail: diningservices.feedback@sdsu.edu
Aztec Shops, a not-for-profit auxiliary of SDSU, is responsible for all restaurants and other food service outlets on campus. SDSU Dining Services takes great pride in providing healthy and diverse choices for students, faculty, and staff. The Dining Room at Cuicacalli Suites offers students, and the community, an all-you-care-to-eat option for breakfast, lunch and dinner Monday through Friday, and brunch on weekends. SDSU Dining Services also operates almost 20 other restaurants and coffeehouses across campus. From Salad Sensations to Just Chill Frozen Yogurt, and from Sabarros to Starbucks, students have high quality choices. In addition, SDSU Dining Services operates five Aztec Market convenience stores on campus that...
SDSU Scholarships are awarded to recognize and encourage academic excellence, individual talent, leadership, and the determination to succeed in spite of significant hardships. Requirements and deadlines vary. The application and requirements for each are available online at www.sdsu.edu/financialaid (select Scholarships).

Your student must sign up online for Direct Deposit (eRefund) at www.sdsu.edu/sas. Direct deposit is the only way to receive financial aid scholarship funds. After the awarded funds have paid university charges of registration fees, nonresident tuition and on-campus housing, the remaining funds will be deposited into the student’s account. Federal Direct Parent PLUS Loan funds are mailed to the parent borrower after first being applied to the student’s university charges.

Through AidLink, your student should activate his or her student loan(s) so that the funds are available when school begins. In addition, you should complete a Request for a Federal Direct Parent PLUS Loan so that funds are available when on-campus housing charges are due. Follow the directions in the Parents section of the website at www.sdsu.edu/financialaid

Students can view a “Transaction History” of charges, payments and refunds (the amount of aid disbursed after university charges are deducted) online through the Student Account Services website at www.sdsu.edu/sas. See page 33 for more information.
Student Services

IMMUNIZATION REQUIREMENTS

California State University mandates that certain immunization requirements be met. Students who do not fulfill these requirements will not be able to register for classes.

REQUIREMENTS INCLUDE:

**Measles and Rubella**
Medical documentation to prove immunity or immunization must be sent to Student Health Services. Students may also receive immunization at Student Health Services.

**Hepatitis B**
First-time enrollees who are 18 years of age or younger must present proof of immunization against or immunity to Hepatitis B during their first semester at SDSU. Immunization is available at Student Health Services.

**Meningitis**
Although immunization is not required for meningitis, certain college students may be at risk for meningococcal disease and may want to consider vaccination. These students include: freshmen college students, particularly those living in residence halls; students with medical conditions that compromise immunity (e.g., HIV, absent spleen, antibody deficiency); and any other who may consider themselves at risk. Student Health Services offers the vaccine. The vaccination is considered safe and adverse reactions are mild and infrequent, usually consisting of redness and pain at the site of the injection, lasting no more than two days. But it is not 100 percent effective.

Students and parents who want additional information about meningococcal meningitis and the vaccine should contact SDSU Student Health Services, or visit [http://shs.sdsu.edu](http://shs.sdsu.edu)

OFFICE OF HOUSING ADMINISTRATION

6050 Montezuma Road
(619) 594-5742
[www.sdsu.edu/housing](http://www.sdsu.edu/housing)

On-Campus Housing

Research indicates that students who live on campus have a 10 to 15 percent better chance for college success. Living on campus is an integral part of the educational experience.

There are eight residence facilities on campus, including one apartment complex. All residence halls are coed and include special provisions for students with disabilities. Each residence hall has its own lounge with cable TV, vending machines, laundry rooms and mailboxes. Most halls have a recreation room and a kitchenette for social events. Services for local telephone, Internet, voice mail and cable TV are provided in most of the rooms. Beds, desks, dressers, a Micro-fridge, chairs, closets, bookshelves and pillows are provided as well.

In addition to hall amenities, SDSU offers a wide variety of living communities based on academics, interests, or themes. For more detailed information about on-campus living, visit [www.sdsu.edu/housing](http://www.sdsu.edu/housing)

RESIDENTIAL EDUCATION

6050 Montezuma Road
(619) 594-5742
[www.sdsu.edu/housing](http://www.sdsu.edu/housing)

Residential Education enhances academic success and student development. The office assists students in creating communities promoting the ideals of human dignity, civility and appreciation for diversity, and the values of intellectual honesty, tolerance and mutual respect. You can expect your student to be challenged during their first year.

Live-in professional staff members, as well as Resident Advisors (and Academic Mentors in learning communities), are available to help students navigate academic and social issues. Three academic resource labs, known as STAR Centers, offer academic support including tutors, peer paper reviews, and study skill seminars. Six faculty-in-residence (FIR) provide academic support as well as social and educational events. Residential programming focuses on topics including:

- Economic self-sufficiency
- Academic success and career development
- Dietary education and food abuse reduction
- Moral development and civic responsibility
- Violence reduction and conflict resolution
- Diversity and pluralistic living skills
- Interpersonal skills
- Sexual behavior risk reduction
- Alcohol/drug abuse reduction
- Physical activity and healthy living

Compliance with policies in the Student Housing License Agreement is considered an important commitment students make while they are a part of our Residential Education program. Parents play an important role in ongoing discussions to promote responsible decision making and advising of their students.
INFORMATION CENTER
Aztec Center Upper Level
(619) 594-6551
http://as.sdsu.edu
The University Information Center answers questions about university events, policies and procedures, campus phone numbers, maps and other useful information.
Open:
• Monday through Thursday: 8 am to 8 pm
• Friday: 8 am to 5 pm
• Saturday: 9 am to 2 pm

INTERNATIONAL STUDENT CENTER
55th Street and Aztec Circle Drive
(619) 594-1982
www.sdsu.edu/studyabroad
The International Student Center (ISC) advances San Diego State University as a global learning community by serving as a crossroads for students from around the world seeking educational opportunities at SDSU, and for SDSU students seeking educational opportunities in other countries. The ISC offers a full range of programs and services to foster student success, global perspectives, intercultural awareness and international good will.
SDSU offers over 335 study abroad programs in 52 different countries. Last year more than 1,400 students experienced the excitement, challenges and rewards of studying in another country. SDSU students can receive resident credit, pay comparable fees to SDSU, and are able to use their financial aid while abroad.

RELIGIOUS CENTERS
The Cooperative Campus Religious Centers near campus are:
United Methodist – Wesley
Foundation Ministries, Inc.
5716 Hardy Avenue
Contact: Dr. Beth Cooper
(619) 582-0772
wesleyfoundationsdsu@yahoo.com
www.wesleyfoundationsdsu.com
Facebook: Wesley Campus Center
Hillel of San Diego
Jewish Campus Center
5717 Lindo Paseo
Contact: Jackie Tolley
(619) 583-6080
jtolley@hillelsd.org
www.hillelsd.org
Facebook: Hillel of San Diego
Agape House, Lutheran/Episcopal
Campus Ministry
5863 Hardy Avenue
Contact: Pastor Darin Johnson
(619) 583-3972
agapehousesdsu@gmail.com
www.agapehousesdsu.org
The Church of Jesus Christ of Latter-Day Saints Institute of Religion
5130 Montezuma Place
Contact: Winn Raleigh
(619) 582-9534
raleighwd@ldsces.org
www.ldsces.org/institutes

STUDENT DISABILITY SERVICES
Calpulli Center, Room 3101
(619) 594-6473
www.sdsu.edu/sds
Student Disability Services (SDS) provides qualified students with disabilities equal access to higher education through academic support services, technology, and advocacy in order to promote their retention and graduation. Services and accommodations are available to students with certified visual limitations, communication limitations, learning disabilities, mobility and other functional limitations, and students who are deaf or hard of hearing. At SDSU, students initiate contact with Student Disability Services and provide appropriate documentation in order to determine eligibility. Services and accommodations may include advising, note taking, accommodated testing, sign language interpreters, real-time captioning, and textbooks in accessible formats. Qualified students may also have access to an assistive technology lab, and to a grant-funded project that provides writing assistance and academic skills development. Enhanced career services are available through the Workability IV program for students who are Department of Rehabilitation clients. Students with short-term disabilities (three months or less) may request note taking, assistance with test taking, special parking and/or cart service.

STUDENT GOVERNMENT
Associated Students
Aztec Center
(619) 594-6555
http://as.sdsu.edu
The Associated Students (A.S.) is an independent, student-directed nonprofit corporation that provides a wide variety of services and programs. Services include entertainment, childcare, and recreation programs. The A.S. operates several facilities, including the Aztec Center, the Aztec Recreation Center, the Aztec Aquaplex, the SDSU Children’s Center, Mission Bay Aquatic Center, Viejas Arena, Open Air Theatre, Student Union, and the Bowling and Games Center.
The student leaders of the A.S. Council serve as the Board of Directors to this $20+ million non-profit cor-
The leaders have a unique opportunity to effect change in local and state government, university policies, curriculum, and create a better atmosphere for all SDSU students. Becoming involved in A.S. is a great way for students to develop leadership and professional skills, learn more about the university and work with other dedicated students.

**STUDENT LIFE & LEADERSHIP**

Student Life & Leadership facilitates programs during the first five weeks of the academic year to help students connect and feel part of the university. Student organization fairs, Aztec Nights events, and other community activities are key components created by the university to help students transition to their new environment.

**Leadership Programs**

Participation in Leadership programs is an excellent opportunity for students to develop into successful leaders on campus, in the community and beyond. Leadership skills are necessary and sought after in all career fields. Student Life & Leadership offers a wide variety of leadership opportunities. The 20 credit-hour leadership minor prepares students academically and socially for leadership roles during and after college. There are other leadership programs available as well, including the annual SDSU Leadership Summit in November as well as the Aztec CORE retreat in the spring. These programs help students not only learn about leadership, but they also enhance leadership skills through hands-on experiences that help prepare students for future leadership roles.

**Student Organizations**

At San Diego State University, there are over 200 student organizations. Student organizations are grouped in categories to help students find a match for their interests. These categories include: academic/major-related, cultural, honor societies, leadership, political, recreation, religious/spiritual, service and support, and sports clubs. SDSU student organizations are responsible for a large number of on-campus activities held each year – including concerts, lectures, special events, cultural and social programs, and conferences. Students are encouraged to join a student organization that matches their interests or talents, or even start a new organization. Involvement in student organizations is a great way to become connected within the university, build leadership skills, contribute ideas, meet people and have fun!

**Fraternity and Sorority Life**

SDSU has approximately 50 social fraternities and sororities, including a variety of culturally based Greek-letter organizations. These groups offer students opportunities for life-long friendships, social and recreational activities, academic assistance, community service, campus involvement, development of personal and leadership skills, and alumni networking. Many chapters offer housing; although new members typically do not live in the chapter house until their second year. Most organizations conduct their membership recruitment drives in mid-September. Some culturally based organizations do not permit freshmen to join until their second semester. For more information, including a list of organizations and recruitment dates and registration, visit [www.greeklife.sdsu.edu](http://www.greeklife.sdsu.edu)

Student Life & Leadership is here to assist students in personalizing their college experience. Stop by our office to learn more.

**UNIVERSITY POLICE**

University police officers are commissioned, sworn peace officers with full enforcement authority throughout the state. They provide complete law enforcement services on and around the campus, 24 hours a day, and they work closely with the San Diego Police Department. Criminal cases are forwarded to the San Diego District Attorney, and San Diego City Attorney offices for prosecution. The University Police communicates regularly with the campus community about potential criminal activity.

**Crime Prevention Unit**

The department’s Crime Prevention Unit offers numerous programs and workshops each semester, including:

- Rape Aggression Defense (R.A.D.)
- Sexual Assault Awareness and Prevention
Student Services

- Alcohol/Drug Awareness
- Personal Safety Awareness
- Workplace Violence Awareness and Prevention
- Property Protection Strategies
- Anti-Drunk Driving Workshops

Police Escort Service

Safety escorts are provided from dusk to 11 pm by student community service officers for the safety of anyone walking alone on campus. Students may call (619) 594-6659 (511 from any campus pay phone) to summon an escort. Anyone needing a safety escort after 11 pm will be transferred to University Police.

SDSU Safety and Security Report

In accordance with the requirements of the Jeanne Clery Disclosure of Campus Security and Campus Crime Statistics Act, the San Diego State University Safety and Security Report and current annual crime statistics are available online at www.police.sdsu.edu. Printed copies are no longer available at the University Police Department; you may contact the University Police Crime Prevention Unit at (619) 594-1985 for any special requests.

EMERGENCIES

- Campus Emergency Information Line: (866) 794-8832
- University Police Department (619) 594-1991
- Police Escort Service (619) 594-6659
- Student Health Services (619) 594-4325
- Student Affairs (619) 594-5211 for emergencies requiring reaching a student while in class

In case you need to reach your student in a family emergency, contact Student Affairs. Keep your student's San Diego phone number and address on hand, as well as a current copy of his or her schedule of classes. Be sure to keep your own phone number and address updated through the Aztec Parents Association. Remind your student to carry identification, and to keep his or her local address up to date on his or her WebPortal account.

CAMPUS EMERGENCY PREPAREDNESS

SDSU Emergency Operations Information: (866) 794-8832
www.sdsu.edu/emergency

SDSU has established Emergency Preparedness guidelines for students, faculty, and staff to follow so that the effects of emergency situations can be minimized. This site is updated regularly and contains information related to emergency notification, including the recent installation of a campus mass notification system; building evacuation procedures; building evacuation assembly points; shelter in place procedures; and campus and individual preparedness.

Please refer to the campus recorded Emergency Operations Information Line at (866) 794-8832 and/or the SDSU Home Page at www.sdsu.edu for updates in the event of a campus emergency.

VISUAL AND PERFORMING ARTS

SDSU is an excellent venue for showcasing visual and performing arts, both by on-campus students and faculty, and off-campus professional talent.

Art: (619) 594-5171
- Everett Gee Jackson Gallery
- Flor y Canto
- SDSU Downtown Gallery (619) 594-6120

Dance: (619) 594-6031
- Dance Studio Theatre

Music: (619) 594-6020
- Recitals and concerts in the Music building

University Productions, Performing Box Office: (619) 594-6884
- Theatre department's play season
- Film department's student film festivals
- Theatre of The World festival of plays and film
STUDENT BILLING AND PAYMENTS

Student payments are made through Student Account Services. There are several methods of payment available at SDSU.

- Online ([www.sdsu.edu/sas](http://www.sdsu.edu/sas))
- By mail
- Student Account Services drop box

Online Services

Many services offered by Student Account Services are available online:

- Online payments – can be made by credit card or by electronic check (see the website for details)
  - Registration/Tuition fee payment
  - Parking permit purchase
  - Payment of university billings
  - Payment of miscellaneous fees
- E-billing access/download
- Access to all financial transaction information including bills, payments, financial aid disbursements and refunds (if you need receipt information, you will find it here)
- Tax Relief Act form download and Electronic form notification
- Parent account authorization for online financial information/billing notification
- Registration Fee Installment Application and Payment
- Sign up for Direct Deposit of financial aid and scholarship payments (mandatory)

Important Information About Registration Fees

Your student will not receive a bill for his or her registration fees/tuition or parking. Registration fees should be paid at least two weeks before your student registers for classes. Your student should learn of his or her registration date for the fall semester in May and for the spring semester in November via the WebPortal. If your student does not have a financial aid registration fee payment postponement, he or she may pay online or by mail. Encourage your student to refer to his or her “My Registration Page” on the WebPortal for the payment date and fee coupon for payment by mail. If your student’s fees have not been paid and there is not time to mail a payment, the fastest way to get the fees paid is by using the online fee payment option.

Parking Permit Sales

Parking permits should be purchased when your student’s registration fees are paid to avoid having to wait in line during the first few weeks of school. If your student’s fee payment has been postponed, he or she should also purchase a parking permit a few weeks before school begins. If your student only needs to pay for a parking permit, forms are available on the website. You may also purchase parking permits online. They will be mailed to you. In addition, you may purchase parking permits at the following campus locations:

- SDSU Bookstore
- SDSU Cashiers Office
- College of Extended Studies Cashier

Student Billing

The university notifies students of outstanding balances by Electronic billing for housing fees, unpaid registration fee deferments or added unit bills, registration installments, and other university charges. When your student receives an e-bill message from Student Account Services, he or she needs to log in to SDSU’s Student Account Services website to access his or her billing. It is a good idea for your student to look at this site regularly.
Student Finances

(at least weekly) because he or she is responsible for all amounts due to the university.

Special Parent Information

Students are responsible for all financial transactions that occur at SDSU. Please have your student contact Student Account Services when there is a problem or question about their account. FERPA regulations prohibit Student Account Services from talking about the student’s account with anyone but the student unless prior written permission has been received.

Handling finances is a critical part of a student’s overall education at San Diego State University. Student involvement is encouraged and expected in all financial dealings with the university.

Contact Information – Student Account Services

Student Services West, Room 2536
24-hour drop box located outside the Student Account Services office

Email: studentaccounts@mail.sdsu.edu

Website: www.sdsu.edu/sas

Phone: (619) 594-5253

Mailing Address:
San Diego State University
Student Account Services
5500 Campanile Drive
San Diego, CA 92182-7426

Whether your student is moving to an on-campus residence hall, sharing a place off campus, or still living at home, his or her years in college are the time to take charge of finances. The way students handle money today can affect all of their tomorrows.

Some may be opening their first checking account, getting their first credit card, budgeting their own money for the first time, and paying all their own bills. Learning money management skills now will carry them through life.

There are many offices on campus to help students with financial decisions and options. We are here to help with money management questions or if an unexpected financial emergency arises.

- Student Account Services
  Student Services West, Room 2536
  (619) 594-5253
- Office of Financial Aid and Scholarships
  Student Services West, Room 3605
  (619) 594-6323

HOW TO PAY SDSU FEES ONLINE

This is an example of your student’s Student Account Services account, which displays some of the online services currently offered. Encourage your student to establish a parent account for you, which allows you to pay university fees online, view a transaction history, print 1098T tax forms and securely store credit card or check information for the next payment cycle. Visit www.sdsu.edu/sas

This is where your student would view the last 400 days worth of financial transactions.

This will allow your student to sign up for Direct Deposit of his or her financial aid or scholarship award. Direct deposit is mandatory for all forms of financial aid and scholarships.

If your student has saved your payment information, it will show up here. Payment information is private; it may only be viewed by the user who input it.

This is where your student may establish a parent account for you. The parent account has access to information at this site and payment options. You will also receive an email when an eBill is available for payment.

This link provides a copy of your student’s 1098T form for tax purposes. Your student can also sign up for electronic notification of the 1098T form.

Your student may pay fees or outstanding bills by electronic check or credit card here.

Your student can click on this link if he or she needs assistance with any of the online services.

This is where your student would view electronic billings. eBilling history is also stored here.
making your student’s educational investment a short-term obligation.

Factors to Consider
When deciding upon a student loan, students need to consider the following:

• Amount of Loan: A student need not borrow the full amount for which he or she is eligible.

• Number of Loans: Is your student planning to attend graduate school? Loans from undergraduate studies are deferred once a student begins graduate school.

• Loan Limits: Most loan programs specify minimum and maximum amounts that can be borrowed.

• Repayment: It helps to stay with one loan program to avoid multiple monthly payments. Loans are not expected to be repaid until six months after graduation, allowing time for students to obtain employment.

• Length of Repayment Period: Interest costs will be saved if a shorter repayment period is chosen, although monthly payments will be higher. Most student loan programs offer a variety of repayment options.

Other Awards
In addition to loans, there are other ways to pay for a college education. Encourage your student to do the following:

• Check with the Office of Financial Aid and Scholarships about grants and scholarships. Awards can be based on need, academic merit, test scores, athletic skill, musical or artistic talent, community or volunteer activities, or other special abilities. Refer to the Financial Aid and Scholarship section on page 20.

• Investigate awards offered by the university, religious groups, fraternities, sororities or civic groups. Check with employers and organizations connected with the student’s field of interest. Visit the Office of Financial Aid and Scholarships in Student Services West, Room 3605, or call (619) 594-6323.

• Consider student employment. Financial Aid and Scholarships may find a student eligible for Federal Work-Study (FWS). Career Services is another source for part-time jobs. Students should plan on working during summers and breaks to help pay tuition and expenses.

• If your son or daughter is interested in the military, he or she should investigate the educational benefits of ROTC programs.

Credit Cards
More and more college students choose to carry a credit card. Is that a bad thing? Well, not necessarily, but students must be careful. Although most students handle credit cards responsibly, many students find themselves in over their heads with debt. Having a credit card with a low loan limit, and making timely payments is one way for a student to establish credit. The following are some tips should a student choose to get a credit card:

• Read the fine print. There may be stipulations on the card chosen. For example, if a student is delinquent on only one payment, the credit card company may have the right to raise the interest rate many percentage points.

• Only carry one credit card.

• Pay off the balance at the end of each month. If only the minimum payment is made, the student may end up paying for many years and make interest payments two-to-three times more than the original balance.

• If a student cannot afford to pay the whole bill, he or she must pay AT LEAST the minimum payment or his or her credit card history will be tarnished.

• Contact your creditors if they’re going to be late. Communication is key.
University Policies and Regulations

To help students understand their responsibilities and their rights as students, the university developed a “Statement of Student Rights and Responsibilities,” located online at www.sa.sdsu.edu/srr. In addition to this online document, policies are published in the SDSU General Catalog. It is the responsibility of each student to understand the university’s policies and regulations enumerated in the Student Code of Conduct, also found on the website listed above.

THE CENTER FOR STUDENT RIGHTS AND RESPONSIBILITIES
Student Services West, Room 1604
(619) 594-3069
www.sa.sdsu.edu/srr

The Center for Student Rights and Responsibilities responds to all aspects of reported student misconduct occurring on campus, at selected off-campus locations, and online sites. As students enjoy adult rights in a campus community, they have corresponding responsibilities. They are encouraged to become familiar with the Student Code of Conduct, as they will be held responsible for knowing and observing policies at all times. Student misconduct can lead to expulsion, suspension, probation, and other sanctions. Academic misconduct may also result in a failing grade, removal from a course, and a disciplinary record. Disciplinary Probation on higher sanctions may impact students’ participation in other departments including, but not limited to, student organizations, housing, study abroad, and more.

As parents, you continue to serve a vital role in assisting your student in developing excellent citizenship skills. We suggest that you take the time to discuss your expectations and the Student Code of Conduct in this new environment with your student. For further information on assisting your student in making the most responsible choices possible during their college educational years, which will serve them well for a lifetime, you are encouraged to visit the full statement of Student Rights and Responsibilities at www.sa.sdsu.edu/srr.

ALCOHOL AND SUBSTANCE ABUSE POLICY
SDSU is committed to reducing risk behaviors that jeopardize student success or safety. Unlawful possession, use, or distribution of drugs and alcohol is strictly prohibited. The university does not accept alcohol or substance use as an excuse, reason, or rationale for any act of abuse, harassment, intimidation, violence, vandalism or other misconduct. San Diego State University will exercise the full measure of its disciplinary powers and cooperate with governmental authorities in criminal and civil actions. Civil or criminal action may coincide with university action.

SEXUAL ASSAULT, DOMESTIC VIOLENCE, STALKING
SDSU is committed to a community free from crimes of sexual assault, domestic violence, and stalking. All members of the university community share responsibility for upholding this policy as we strive to attain our goal of a violence-free community.

- The university cooperates with any criminal prosecution or civil litigation that may occur.
- Any person found responsible for committing these crimes faces maximum campus sanctions.

SDSU encourages those who have experienced, or witnessed, or know of these actions to report them to university officials and to seek assistance.

In accordance with California state law, Assembly Bill 3098, SDSU has enacted this policy Post Secondary Education: Student Safety, July 1990.

NONDISCRIMINATION POLICY
San Diego State University maintains and promotes a policy of nondiscrimination and nonharassment on the basis of race, religion, national origin, sexual orientation, gender, marital status, age, disability, or veteran status. See the SDSU General Catalog for information about specific nondiscrimination laws and offices to contact if you have inquiries or concerns.

OFFICE OF THE OMBUDSMAN
Student Services East, Room 1105
(619) 594-6578
www.sa.sdsu.edu/ombuds
e-mail: ombuds@mail.sdsu.edu

The Office of the Ombudsman helps students through the process of resolving any sort of conflicts they
University Policies and Regulations

may experience with the university. The Ombudsman is a confidential, independent, and neutral resource for students and acts as a student liaison or mediator. The Office of the Ombudsman provides information, advice, intervention and referrals to assist in solving problems at the most informal level possible. When appropriate, the Ombudsman guides students through the paperwork necessary for filing formal complaints against the university.

STUDENT GRIEVANCE PROCEDURE
If a student believes that a professor’s treatment is grossly unfair or clearly unprofessional, the student may make a formal complaint to the proper university authorities and official reviewing bodies by filing a Student Grievance through the Ombudsman’s Office. To file a Student Grievance, or to obtain complete copies of the Student Grievance Committee’s Code and Procedures, contact the Office of the Ombudsman.

STUDENT PRIVACY RIGHTS – FERPA
Though you may have considerable financial responsibilities for your student, students are considered legal adults who have confidentiality rights. The Family Educational Rights and Privacy Act (FERPA) protects your student’s educational records. This law says that no one outside the university shall have access to student’s educational records, nor will the university disclose any information from those records without the student’s written consent. There are some exceptions. Visit www.sa.sdsu.edu/srr for details.

PARKING INFORMATION
www.police.sdsu.edu
California law and code require the payment of parking fees by employees, students, and guests for parking on state university property.

Important: Parking permit sales are not limited. Therefore, the purchase of a parking permit in no way guarantees parking space availability.

Vehicles must be parked in designated parking spaces only and display a campus-issued permit. Students are required to follow all parking regulations. All provisions of the Motor Vehicle Code of California must be observed.

Permits can be purchased at the SDSU Bookstore or Student Account Services. Permits are required even when school is not in session. Permits are not transferable.

Overnight Parking
Student Lots where overnight parking is permitted:
- Lots C, T, U, V, PS 3, PS 4 (L4-L8),
  PS 5 and PS 6

Overnight permits are required and must be displayed from 1 am to 6 am.
Any student lot not listed above is “No Parking” between the hours 1 am to 6 am. Drivers without an overnight parking permit must park in pay parking areas and purchase a pay permit to park between the hours of 1 am to 6 am.

Visitor Parking
Valid parking permits are required at all times. Visitors may obtain permits at pay permit machine lots. Directions for parking may be obtained at the Information Booth located in the Chemical Sciences Laboratory Building.

Pay Permit Machines
Most ticket-dispensing machines are available 24 hours. They are located in
- Parking Structure 2: levels 1, 2, 3 and 4
- Parking Structure 5: levels 1 and 2
- Parking Structure 6: levels 1, 2 and 3
- M, O, Q, R, S, and W Lots

and in front of the information booth located in the Chemical Sciences Laboratory Building. You can purchase a permit for up to eight hours. The cost is $1/hr. Permits purchased from these machines are valid only in the lot where purchased and/or lots designated for student parking. These areas are enforced at all times. You may purchase an overnight guest permit at the Parking Office prior to your guests arrival. Not all machines will accept credit cards.

Parking Violations/Appeals
If an individual feels that a citation is in error, forms requesting administrative adjudication are available at Parking Services. Forms can be printed off the Web or at www.ticketwizard5000.com. The university reserves the right to withhold all university services from students who have unpaid parking fines.